



QUEST SECURITIES LIMITED

Regd. Office : 3830, Lal Kothi, Pataudi House Road,
Darya Ganj, New Delhi-110002

Ph.: 011-46288800 (30 Lines) • Fax : 011-46288831

E-mail : qsl@questgroup.in • Web : www.questgroup.in

CIN : U93030DL2009PLC190452

NSE MEMBER ID :13626 AND BSE MEMBER ID : 6177

**POLICY REGARDING FACILITY OF VOLUNTARY
FREEZING/BLOCKING THE ONLINE ACCESS OF THE
TRADING ACCOUNT BY OUR CLIENTS.**

(It's a part of our Risk Management policy)

For QUEST SECURITIES LTD

Anuj

Auth. Signatory/Director



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As per NSE Circular ref no: NSE/NSP/61529 and SEBI Circular no. SEBI/HO/MIRSD/POD1/P/CIR/2024/4 dated January 12,2024 and Exchange Circular no. NSE/INSP/80277 dated January 16, 2024 on the subject “ Ease of Doing Investments by Investors – Facility of Voluntary freezing/ blocking of Trading Accounts by Clients”.

Our Policy on the lines with above mentioned circulars in regard to provide the facility of voluntary freezing/blocking the online access of the trading account of Clients on account of suspicion is as follows:

Our client using Internet based trading/mobile trading/ other online access for trading can use any of the following modes of communications through which he/she may request for voluntary freezing/ blocking the online access of his/her trading account if any suspicious activity is being observed by him/her in his/her trading account with us.

Mode of Communication:

1. Client can email from his/her registered email id to our dedicated email id for this purpose that is qsl@questgroup.in
2. Client can SMS from registered mobile number on our Mobile no: 9899135971.

Further, please note that on receiving such email from the client on freezing/blocking such trading account all the pending orders of the said client shall also be cancelled, simultaneously.

Further, for unfreezing unblocking of online trading account facility, such client requires to make written request and to submit self-attested copy of his/her PAN & Aadhar Card along with his/her request for unfreezing/unblocking of online trading account facility.

For detailed study and reference about this facility, please go through NSE Circular No: NSEINSP/61529.

For QUEST SECURITIES LTD.

Anand
Auth. Signatory/Director