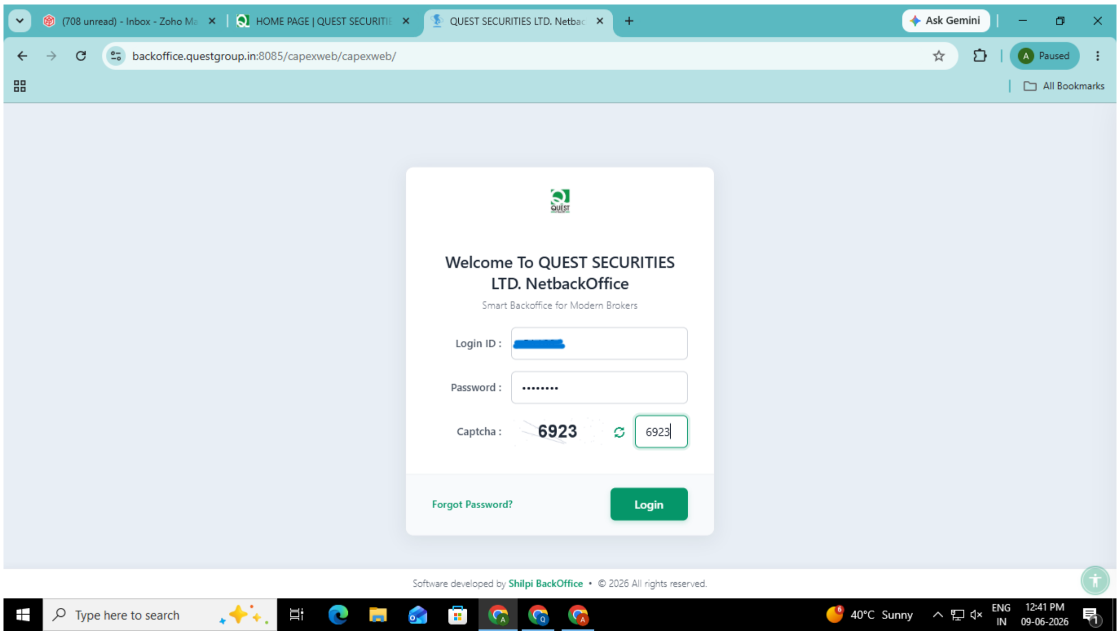
QUEST SECURITIES LTD. - Account Closure Journey

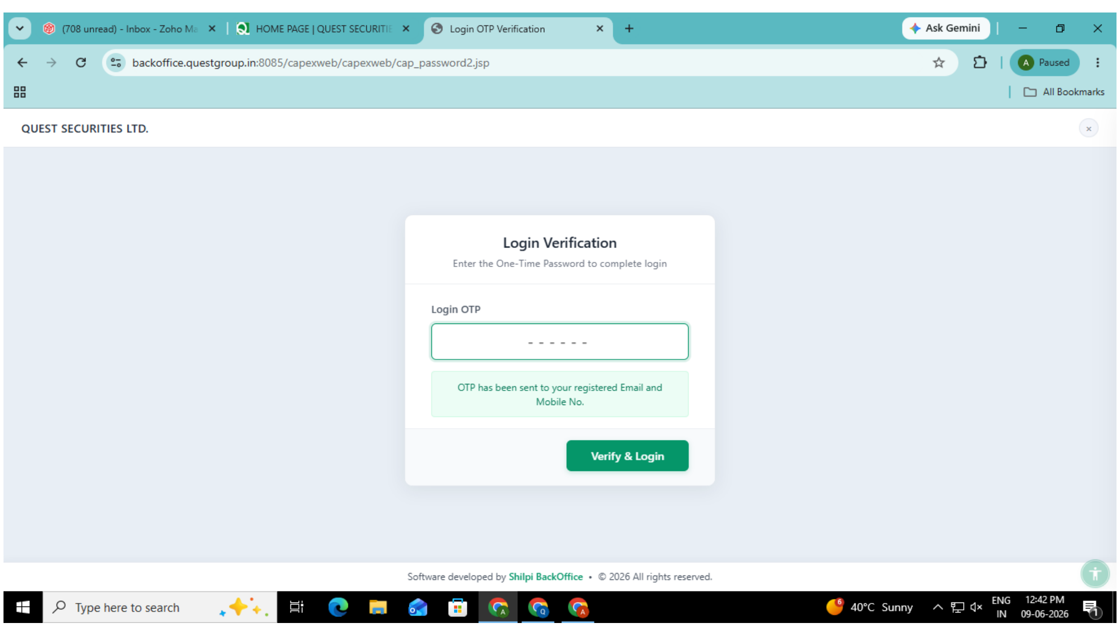
Step 1: Login to NetBackOffice

The client enters Login ID, Password and Captcha to log in to the portal.



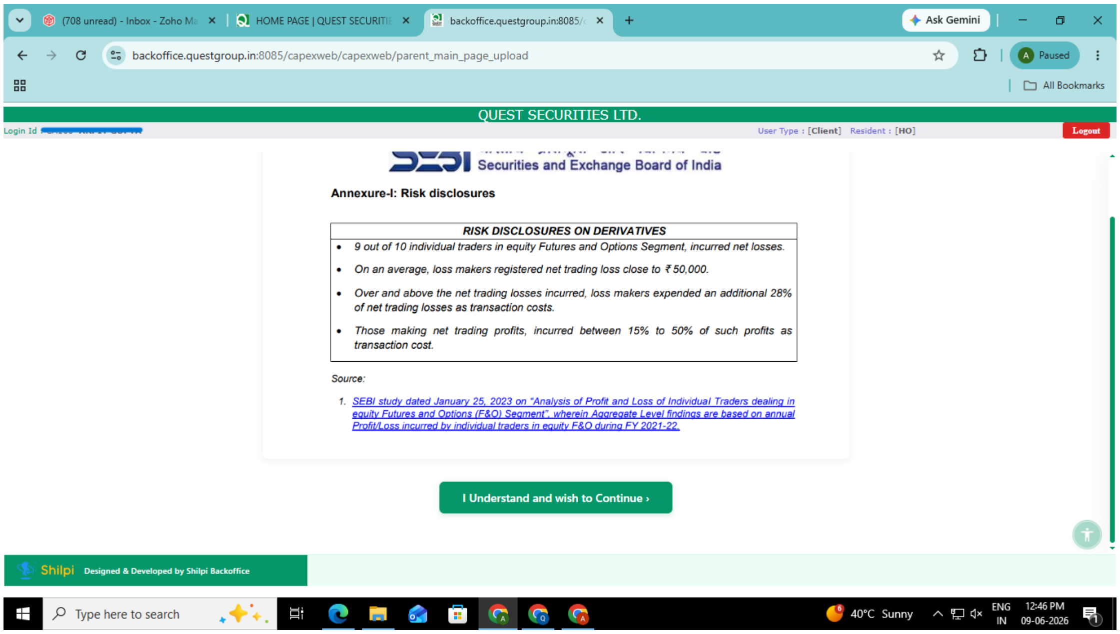
Step 2: OTP Verification

The client enters the OTP received on the registered email and mobile number and clicks Verify & Login.



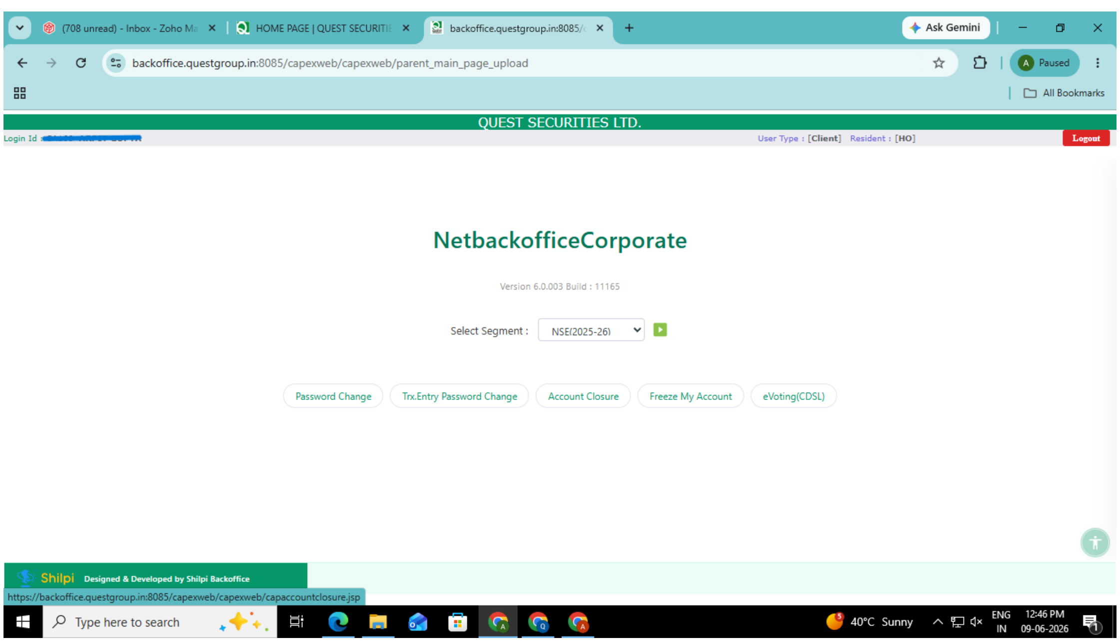
Step 3: Risk Disclosure Acknowledgement

The client reviews the SEBI risk disclosure information and clicks 'I Understand and wish to Continue'.



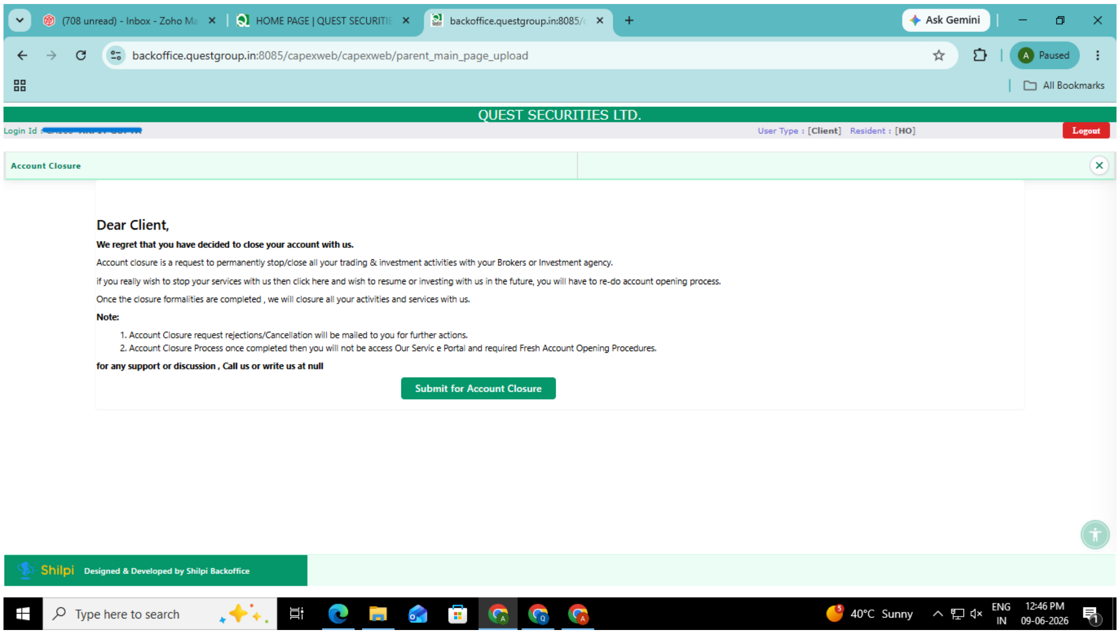
Step 4: Access Account Closure Module

From the NetBackOffice dashboard, the client selects the Account Closure option.



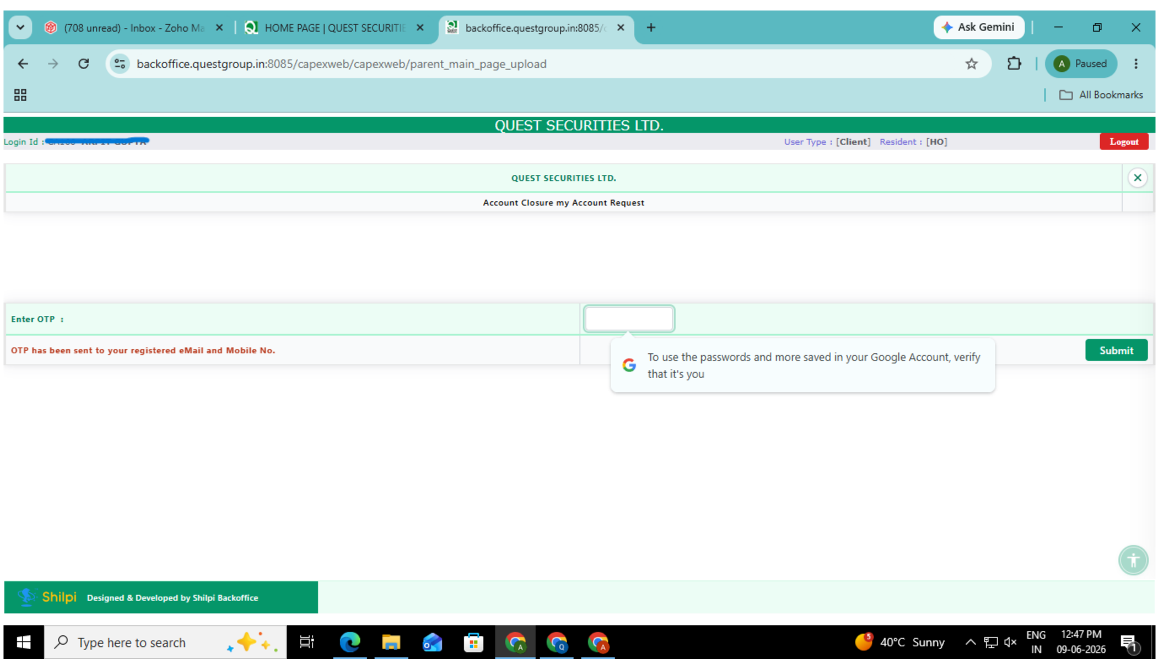
Step 5: Submit Account Closure Request

The client reviews the closure information and clicks 'Submit for Account Closure' to initiate the request.

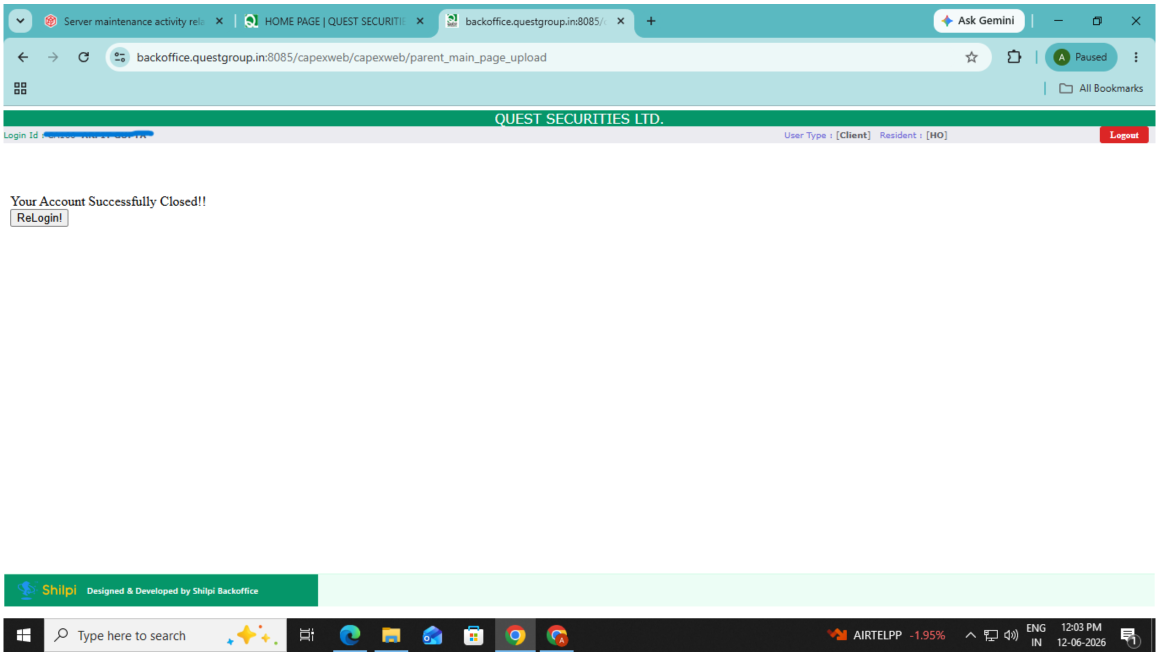


Step 6: OTP Verification

The client enters the OTP received on the registered email and mobile number and clicks Submit.



Client receive acknowledgment.



Process Flow

Login → OTP Verification → Risk Disclosure Acceptance → Dashboard → Account Closure → Submit Request → Verification & Approval → Account Closure Completed