TREND OF MONTHLY COMPLAINTS DISPOSAL

BY: STOCK BROKER

| S.No. | Month | Carried forward from previous month | Received during the month | Resolved* | Pending** |
|-------|------------|-------------------------------------|---------------------------------|-----------|-----------|
| 1 | 2 | 3 | 4 | 5 | 6 |
| 1 | APRIL 2021 | 0 | 0 | О | 0 |
| 2 | MAY 2021 | 0 | 0 | 0 | 0 |
| 3 | JUNE 2021 | 0 | 0 | 0 | 0 |
| 4 | JULY 2021 | 0 | 0 | 0 | 0 |
| 5 | AUG 2021 | 0 | 0 | 0 | 0 |
| 6 | SEP 2021 | 0 | 0 | 0 | 0 |
| 7 | OCT 2021 | 0 | 0 | 0 | 0 |
| 8 | NOV 2021 | 0 | 0 | 0 | 0 |
| 9 | DEC 2021 | 0 | 0 | 0 | 0 |
| 10 | JAN 2022 | 0 | 0 | 0 | 0 |
| 11 | FEB 2022 | 0 | 0 | 0 | 0 |
| 12 | MARCH 2022 | 0 | 0 | 0 | 0 |
| 13 | APRIL 2022 | 0 | 0 | 0 | 0 |
| 14 | MAY2022 | 0 | 0 | 0 | 0 |
| 15 | JUNE2022 | 0 | 0 | 0 | 0 |
| 16 | JULY2022 | 0 | 0 | 0 | 0 |
| 17 | AUG2022 | 0 | 0 | 0 | 0 |
| 18 | SEPT2022 | 0 | 1 | 1 | 0 |
| 19 | OCT2022 | 0 | 0 | 0 | 0 |
| 20 | NOV2022 | 0 | 0 | 0 | 0 |
| 21 | DEC2022 | 0 | 0 | 0 | 0 |
| 22 | JAN2023 | 0 | 0 | 0 | 0 |
| 22 | Feb2023 | 0 | 0 | 0 | 0 |
| 23 | March2023 | 0 | 0 | 0 | 0 |
| 24 | April2023 | 0 | 0 | 0 | 0 |
| 25 | May2023 | 0 | 0 | 0 | 0 |
| 26 | June2023 | 0 | 0 | 0 | 0 |
| 27 | July2023 | 0 | 0 | 0 | 0 |

| 28 | August2023 | 0 | 0 | 0 | 0 |
|----|-------------|---|---|---|---|
| | Grand Total | 0 | 1 | 1 | 0 |
| | | | | | |

^{*}Should include complaints of previous months resolved in the current month, if any.

^{**}Should include total complaints pending as on the last day of the month, if any.

^Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.